# **THINKWARE**

Code of Ethics

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## Code of Ethics

#### Article 1 (roles and responsibilities to customers)

- 1. We always respect the opinions of our customers and place our customers' satisfaction and trust as our top priority.
- 2. We always listen to our customers' opinions and always think and act from our customers' perspective.
- 3. We protect the interests, safety and personal information of our customers and do not act unfairly to our customers.
- 4. We comply with laws and regulations related to consumer protection.

#### Article 2 (company's role and responsibilities to employees)

- 1. We treat each employee as an independent personality with equal trust and affection for people.
- 2. We do our best so that employees can achieve pride and reward through work based on a sense of ownership.
- 3. We provide equal opportunities according to the capabilities and qualities of our employees.
- 4. We evaluate the capabilities and achievements of executives and employees according to fair standards and compensate fairly.
- 5. We actively support the development of employees' capabilities and nurture talents from a long-term perspective.
- 6. We respect individual privacy and build a mature organizational culture based on mutual trust and understanding.

#### Article 3 (Roles and responsibilities for competitors and business partners)

- 1. We respect a fair and free market economy order in accordance with the principle of free competition and maintain market order by competing fairly with our competitors.
- 2. We comply with the fair trade order and comply with fair trade laws and regulations.

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- 3. We pursue common development by building mutual trust and cooperative relationships through fair trade with our business partners.
- 4. We do not use our dominant position to force or influence any form of unfair conduct.

#### Article 4 (Roles and Responsibilities for the State and Society)

- 1. We comply with various laws and regulations as a member of the national and local communities.
- 2. We carry out business by respecting the social values of the region, both domestically and internationally.
- 3. We plan to expand our business on the basis of stable growth of the company.
- 4. We contribute to the development of the country by creating employment and paying taxes sincerely.
- 5. To preserve a clean environment, we strive to prevent environmental pollution and protect nature.

## Article 5 (Roles and Responsibilities for Investors)

- 1. 따라 적시에 제공하여 투자자 등 정보이용자가 합리적인 투자판단을 할 수 있도록 한다.
- 1. We protect investors' rights and respect investors' legitimate demands and suggestions.
- 2. We record and manage accounting data in accordance with generally accepted accounting principles to provide transparent financial position and business performance.
- 3. We provide accurate management information in a timely manner in accordance with relevant laws and regulations so that information users such as investors can make a reasonable investment decision.

## Article 6 (basic ethics of executives and employees)

- As THINKER, we establish the right values and pursue constant self-development and fair job performance.
- 2. We take pride and pride as THINKER, and always have an honest and fair attitude.
- 3. We faithfully carry out each mission according to the company's vision and policy.

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- 4. We do our best in our assigned duties, perform them in a fair way, and comply with all relevant laws and regulations.
- 5. We avoid any behavior or relationship in which the interests of the company and individuals conflict.
- 6. We do not use company property for personal benefit without permission.
- 7. We do not use any illegal software within the company.
- 8. We do not do anything that is perceived to cause sexual humiliation or that harms healthy fellowship.
- 9. We do not accept gifts or entertainment with each other.

## Article 7 (observance of the Code of Ethics)

- 1. We must faithfully comply with the Code of Ethics, and if we violate this, we will be responsible for the relevant conduct.
- 2. If we are forced to act contrary to the code of ethics or recognize an unfair act, we must report it to the ethics department.
- 3. In the event of a violation of the code of ethics, we prevent recurrence through thorough investigation of the cause and education.

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